



DHUPGURI GIRLS' COLLEGE

DHUPGURI * JALPAIGURI * PIN-735210

E-mail : dhupgurigirlscollege1@gmail.com * Website : www.dhupgurigirlscollege.ac.in

Ref. No.....

Date.....

5.1.4: Details of statutory or regulatory Committees

<https://dhupgurigirlscollege.ac.in/grievance-redressal-cell/>

The screenshot shows the top portion of the Grievance Redressal Cell page. At the top, there is a navigation bar with links for ONLINE ADMISSION, E-PROSPECTUS, REPOSITORY, RUSA, and NIRF. Below this is the college's name and logo, along with the contact number +91 1234567890. A main menu lists various sections like HOME, ABOUT US, ACADEMICS, etc. The main content area is titled "GRIEVANCE REDRESSAL CELL" and includes an "Introduction" section. The introduction states that the college has established a Grievance Redressal Cell following UGC regulations to provide a platform for students, faculty, and staff to voice their concerns. It also mentions that the cell aims to provide appropriate suggestions and guidance throughout the process.

This screenshot shows the lower portion of the Grievance Redressal Cell page. It features a section titled "The Members of the Grievance Redressal Cell of Dhupguri Girls' College:" followed by a list of six members: Dr. Bijoy Debnath (Chairperson), Dr. Jaya Kepchaki (Ombudsman), Shyamal Biswas (Convener), Suvankar Jana (Member), Satarupa Sarkar (Member), and Special Invitee Student: Dipti Bhowmik. Below this is the "Aims and Objectives of the Grievance Redressal Cell:" section, which lists five key objectives: 1. Addressing Grievances, 2. Ensuring Fairness and Transparency, 3. Maintaining a Harmonious Atmosphere, 4. Timely Resolution, and 5. Upholding Rights and Interests. The final section, "Functions of the Grievance Redressal Cell:", lists seven functions: 1. Receiving Complaints, 2. Recording complaints, 3. Evaluating Complaints, 4. Investigating and Resolving Complaints, 5. Providing Recommendations, 6. Maintaining Confidentiality, and 7. Documentation and Reporting.

Rajani
Principal
Dhupguri Girls' College
Dhupguri * Jalpaiguri



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<https://dhupgurigirlscollege.ac.in/grievance-redressal-cell/>

The screenshot shows a web browser window with the URL <https://dhupgurigirlscollege.ac.in/grievance-redressal-cell/>. The page content includes:

Procedure for Redressal of Grievances by Ombudspersons and Student Grievance Redressal Cell

- I. On receipt of an online or off line complaint, the institution refers the complaint to the Grievance Redressal Cell, along with its comments within 15 days of receipt of complaint on the online portal.
- II. The Student's Grievance Redressal Cell, as the case may be, shall fix a date for hearing the complaint which shall be communicated to the institution and the aggrieved student.
- III. An aggrieved student may appear either in person or authorize a representative to present the case.
- IV. Grievances not resolved by the Student's Grievance Redressal Cell within the time period provided in these regulations may be referred to the Ombudsperson by the university.
- V. Institutions shall extend co-operation to the Ombudsperson or the Student Grievance Redressal Committee(s), in early redressal of grievances.
- VI. The Ombudsperson shall, after giving reasonable opportunities of being heard to the parties concerned, on the conclusion of proceedings, pass such order, with reasons thereof, as may be deemed fit to redress the grievance and provide such relief as may be appropriate to the aggrieved student.
- VII. The institution, as well as the aggrieved student, shall be provided with copies of the order under the signature of the Ombudsperson.
- VIII. The institution shall comply with the recommendations of the Ombudsperson.
- IX. The Ombudsperson may recommend appropriate action against the complainant, where a complaint is found to be false or frivolous.

Grievance Redressal Application Form:


Submit your grievance application form to the Dhupguri Girls' College in the following google form link: (google form for Student)
You can also directly mail us your grievance to the following e-mail ID : dhupgurigirlscollege1@gmail.com

Important links:

- * University Grants Commission (Redressal of Grievances of Students) Regulations, 2023* published in the Gazette of India under the reference number F.1.13/2022 (COP. II), dated 11th April, 2023
Link : https://www.ugc.gov.in/pdf/news/4675881_Regulation.pdf
- * Public Notice on UGC (Grievance Redressal) Regulations, 2018
Link : https://www.ugc.gov.in/pdf/news/7405982_Public-Notice-on-Grievance-redressal.pdf
- * "Implementation of UGC Grievances Redressal Regulations" published by Press Information Bureau, Government of India, Ministry of Education on 23 March 2018 5:11PM
Link : <https://pib.gov.in/Pressreleaseshare.aspx?PRID=1526160>

GRIEVANCE REDRESSAL FORM:

[CLICK HERE TO DOWNLOAD](#)


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<https://dhupgurirlscollege.ac.in/icc-cell/>

The screenshot shows the homepage of the ICC Cell. At the top, there is a navigation bar with links for ONLINE ADMISSION, E-PROSPECTUS, REPOSITORY, RUSA, and NIRF. The main header includes the college name, logo, and contact number (+91 1234567890). Below the header, there is a menu with links for HOME, ABOUT US, ACADEMICS, ADMINISTRATION, DEPARTMENT, ADMISSION, ACTIVITIES, FACILITIES, LIBRARY, STUDENTS, IQAC, NOTICE, ALUMNI, and CONTACT US. The main content area is titled 'ICC CELL' and contains introductory text about sexual harassment, the role of the ICC, and a definition of sexual harassment. A 'NOTICE BOARD' is visible on the right side of the page.

This screenshot shows the 'In case of sexual harassment please contact:' section and the 'List of Internal Complaint Committee Members'. The contact information includes an email address (dhupgurirlscollege1@gmail.com) and a helpline number (9641803138). The process of making a complaint and inquiry is detailed in five steps. Below this, there is a section for 'Useful Documents/Notices' with links to the Vishaka Guidelines, Handbook on Sexual Harassment of Women at Workplace, and Rules under the sexual Harassment of Women at Workplace. The 'List of Internal Complaint Committee Members' is presented in a table.

Name	Designation	Phone Number
Dr. Bijo Deb Nath	Presiding Officer	7001775112
Satarupa Sarkar	Teacher Member	9641403138
Dr. Debarani Ghosh	Teacher member	7908059975
Bhabani Roy	NTS Member	9832478997
Angula Goswami	NTS Member	8918724395
Shruti Roy	Students Member	7284284230
Nandini Akter	Students Member	9382150377
Arpita Roy	Student Member	8016671619
Barendra Nath Roy	Legal Officer	8932324670
Rink Roy	Member from NGO	9832444625

Ronita
Principal
Dhupguri Girls' College
Dhupguri & Jalpaiguri



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5.1.4: Details of statutory or regulatory Committees.

<https://dhupgurirlscollege.ac.in/anti-ragging-cell-2/>

The screenshot shows the website page for the Anti-Ragging Cell. It includes a navigation menu, a list of activities constituting ragging, a list of members of the Anti-Ragging Cell, and a list of members of the Anti-Ragging Squad.

ANTI RAGGING CELL

As per the order of Supreme Court of India and subsequent Notification from University Grants Commission (UGC), ragging constitutes one or more of any intention by any student or group of students on:

- Any act of Indiscipline, Teasing or Handling with Rudeness.
- Any act that Prevents, Disrupts the Regular Academic Activity.
- Any activity which is likely to cause Annoyance, hardship, Psychological Harm or creates Fear or Apprehension.
- Any Act of Financial Extortion or Forceful Dependence.
- Any Act of Physical Abuse causing Assault, Harm or danger to Health.
- Any Act of abuse by spoken words, emails, SMS or public insult etc.
- Any Act of injury or infringement of the fundamental right to the human dignity.
- Any Act of Wrongful Confinement, Kidnapping, molesting or committing unnatural offences, use of criminal forces, trespass or intimidation.
- Any unlawful assembly or conspiracy to ragging.

Members of Anti-Ragging Cell

Sl	Name	Designation	Phone Number
1	Dr. Bijoy Debnath	Principal & chairman	7001775112
2	Amrita Panvin	Convener	7968551466
3	Sanku Sarker	Teacher member	964423138
4	IC, Dhupguri Thana	Police Administration	9147889166
5	Barendra Nath Roy	Legal Officer	8932324670
6	Alok Roy	Members from NGO	9832444025
7	Bhubani Roy	NTS member	9832478797
8	Sayantani Misra	NTS member	7076191320
9	Subrata Roy	Parents member	7384384230
10	Sangra Bhatnagarjee	Student	9134110105
11	Debalina Roy	Student	8327031195
12	Diya Basak	Student	8159068936

Members of Anti Ragging Squad

Sl	Name	Designation	Phone Number
1	Abdul Momin Hoque	Assistant Professor	9933189567
2	Jyotikana Barman	Assistant Professor	9547373458
3	Soumitra Saha	SACT	9832325482
4	Alumi Roy	SACT	8284071217
		SACT	9832325482

Ranjan
Principal
Dhupguri Girls' College
Dhupguri & Jalpaiguri