



## DHUPGURI \* JALPAIGURI \* PIN-735210

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# **Action Taken Report Based on Institutional Feedback from Students (2023)**

# **Dhupguri Girls' College**

Based on the comprehensive feedback collected from the students regarding the curriculum and infrastructure, the college has undertaken several measures to address the concerns and suggestions raised. The key actions taken are as follows:

# **Enhanced Syllabus Coverage:**

Feedback: Students noted varying degrees of syllabus coverage.

**Action:** A structured monitoring system has been implemented to ensure at least 85% syllabus coverage in all subjects. Regular reviews and additional classes have been scheduled to cover any remaining portions.

#### **Upgraded Classroom Infrastructure:**

**Feedback:** Students requested better classroom facilities and teaching aids.

**Action:** Smart boards and projectors have been installed in classrooms. Improvements in seating arrangements and lighting systems have been made to create a more conducive learning environment.

#### **Introduction of New Elective Courses:**

**Feedback:** Students expressed a desire for more specialized courses.

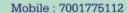
**Action:** New elective courses in Contemporary Literature, Creative Writing, and various historical periods have been introduced to cater to diverse academic interests.

# **Regular Workshops and Guest Lectures:**

**Feedback:** Students suggested increasing interactions with experts and scholars.

**Action:** The college has organized a series of workshops and guest lectures by notable authors, historians, and subject matter experts to enhance the academic experience and provide real-world insights.

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# **Support for Research and Internships:**

Feedback: Students called for more opportunities in research and practical experience.

**Action:** Support for student-led research projects has been strengthened with access to archives, funding for research materials, and faculty guidance. Partnerships with local businesses and organizations have been established to offer internships and practical experience opportunities.

#### **Promotion of Extracurricular Activities:**

**Feedback:** Students highlighted the importance of extracurricular activities for holistic development.

**Action:** The college is actively promoting participation in sports, cultural events, and other extracurricular activities. New clubs and societies have been formed to foster a more engaging campus life.

## **Utilization of ICT Tools in Teaching:**

Feedback: Students noted varying use of ICT tools among teachers.

**Action:** Training sessions for teachers on effective ICT tool usage, such as LCD projectors and multimedia, have been conducted to standardize technology usage in classrooms.

## **Continuous Quality Improvement:**

**Feedback:** Students emphasized the need for continuous quality improvement in the teaching-learning process.

**Action:** A continuous quality improvement committee, including student representatives, has been established to monitor, review, and suggest improvements for teaching methodologies and learning outcomes.

## **Robust Mentorship Program:**

**Feedback:** The importance of mentorship and personalized guidance was highlighted.

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**Action:** A robust mentorship program has been implemented where each student is assigned a mentor. Regular follow-ups and counselling sessions are conducted to address academic and personal challenges.

# **Encouraging Student Participation in Decision-Making:**

**Feedback:** Students appreciated being involved in the feedback process and suggested more involvement in institutional decisions.

**Action:** Student councils and feedback committees have been empowered to participate actively in institutional decision-making processes, ensuring their voices are heard and considered.

# **Library and Resources:**

**Feedback:** Availability of prescribed books and study materials in the library was a concern.

**Action:** The college has improved the availability of prescribed books and study materials in the library.

#### **Skill Development and Employability:**

**Feedback:** Students emphasized the need for curriculum that supports skill development and **employability.** 

**Action:** The curriculum has been designed to focus on skill development, employability, and research, ensuring students are well-prepared for the job market.

#### **Curriculum Planning and Implementation:**

**Feedback:** Students requested more transparency in curriculum planning.

**Action:** Departmental planning for curriculum implementation has been made available to students.

## **Internship and Field Visit Opportunities:**

**Feedback:** Students wanted more practical exposure through internships and field visits.



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**Action:** The college has arranged internships, student exchanges, and field visit opportunities.

Creating a Conducive Learning Environment:

**Feedback:** Students requested a more peaceful and conducive learning environment.

Action: The college has taken measures to create a peaceful and conducive learning environment.

#### **Infrastructure Maintenance:**

**Feedback:** Cleanliness and maintenance of classrooms and facilities were highlighted.

**Action:** Efforts have been made to ensure clean and well-maintained classrooms and facilities.

### **Green and Eco-Friendly Campus:**

**Feedback:** Students appreciated the green campus and requested its maintenance.

**Action:** The college has maintained its green and eco-friendly campus environment.

# **Efficient Grievance Redressal:**

**Feedback:** Students emphasized the need for efficient grievance redressal mechanisms.

**Action:** An efficient grievance redressal system has been implemented to address and resolve student grievances promptly.

# **Reliable Internet Access:**

Feedback: Students requested reliable internet access on campus.

**Action:** Reliable internet access has been provided across the campus.

#### **Comprehensive Library Services:**

**Feedback:** Students requested better library services.

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**Action:** The role of the Central Library has been enhanced to provide comprehensive computerized services.

# **Availability of Online Educational Resources:**

**Feedback:** Students requested more online educational resources.

**Action:** Online educational resources have been made available and accessible to students.

#### **Helpful Office Staff:**

**Feedback:** Students appreciated the helpfulness of office staff.

**Action:** Efforts have been made to ensure office staff are cooperative and helpful.

# **Hygienic Facilities:**

**Feedback:** Cleanliness of toilets and washrooms was a concern.

**Action:** Toilets and washrooms are regularly cleaned and properly maintained.

## **Clean Drinking Water:**

**Feedback**: Availability of clean drinking water was highlighted.

**Action:** Clean drinking water is available in the department and across the campus.

## **Peaceful Campus Environment:**

**Feedback:** Students requested a calm and peaceful environment for studying.

Action: The college has maintained a peaceful and calm campus environment conducive to

learning.

