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# DHUPGURI GIRLS' COLLEGE

DHUPGURI \* JALPAIGURI \* PIN-735210

E-mail : dhupgurigirlscollege1@gmail.com \* Website : www.dhupgurigirlscollege.ac.in

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Students Feedback Report: 2023-24

The Internal Quality Assurance Cell (IQAC)

Dhupguri Girls' College, Jalpaiguri

## **Report of Co-ordinator**

1. **Introduction:** The Internal Quality Assurance Cell (IQAC), Dhupguri Girls' College has taken online feedback from the students of undergraduate for the session 2023 - 2024. The target group was the 2nd, 4th & 6th Semester of B.A.students.
2. **The feedbacks were taken using the platform of Google Forms in a complete online mode and the following procedure was followed:**
  - 2.1. The Head of each Departments were communicated by the IQAC by providing them the respective Google Form links, which were separate for each subject/batch and HODs were requested to convey the links to the target groups.
  - 2.2. Google forms were created using the dedicated e-mail id of IQAC ([dgc.iqac2021@gmail.com](mailto:dgc.iqac2021@gmail.com)) for feedbacks.
  - 2.3. Forms were conveyed to the students through their respective departmental heads.
  - 2.4. It was ensured that no student fills the form more than once. Most importantly, responses were collected in an anonymous manner so that the identity of the responding student is not disclosed.
  - 2.5. After feedbacks were collected, it was analysed by the IQAC and a summary report was prepared.

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Dhupguri Girls' College

Principal  
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### 3. RESPONSE SUMMARY:

Existing Students in 2023-24

Table 1			
SEMESTER: 2 <sup>nd</sup> , 4 <sup>th</sup> & 6 <sup>th</sup>			
Department wise students response summary	Department	No of response received	Total No of Response received
	Bengali(H)+Maj	80	300
	English(H)+Maj	21	
	Geography(H)+Maj	39	
	Political Science(H)+Maj	26	
	History(H)+Maj	83	
	Education+Maj	37	
	Sanskrit+Maj	01	
	Sociology+Maj	13	

  
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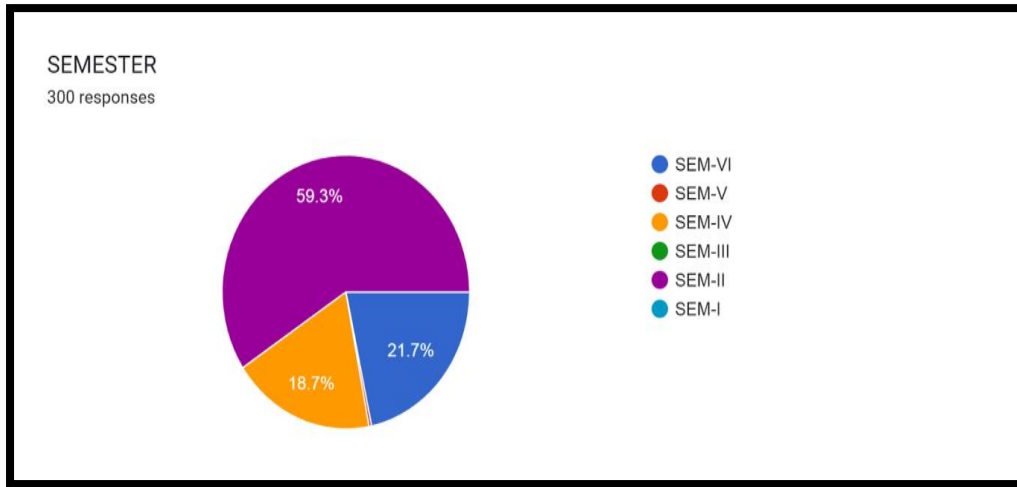
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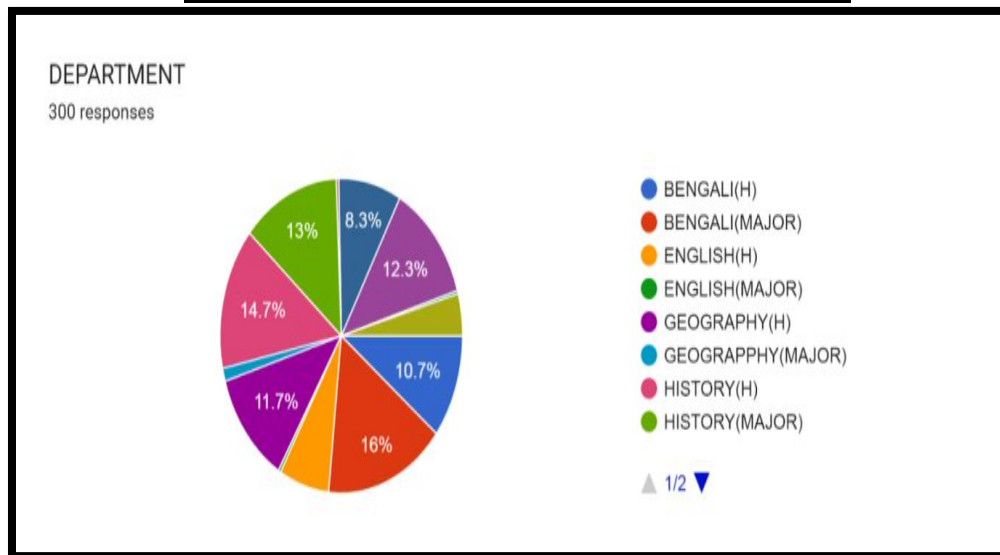
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## ➤ Summary of feedback report as per Semester and Department in Percentage(Academic Session:2023-2024)

### Semester Wise Response in Percentage



### Department Wise Response in Percentage





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## 4.a. Analysis of Students Feedback Report in 2023-24.

Total Number of Questions are 24

Scale indicators A = Excellent., B=Good, C=Satisfactory, D=Poor, E=Very Poor

Sl No	Question	Number of Response in Scale of A to E					Total response
		A	B	C	D	E	
1	Students are informed about Programme Outcomes and Course Outcomes for each course.	160	126	11	2	1	300
2	Departmental planning for curriculum implementation is available to students	114	151	35	0	0	300
3	The institution arranges internship, student exchange, field visit opportunities for students.	129	129	39	3	0	300
4	The curriculum is student centric, and based on experiential learning, participative learning and problem solving for enhancing learning experiences.	140	128	28	4	0	300
5	The curriculum is helpful in skill development, employability and research.	125	141	32	0	0	300
6	The syllabus is completed within the stipulated time.	137	136	26	1	0	300
7	The course/programme offers sufficient number of choices.	126	142	28	4	0	300
8	Sufficient numbers of prescribed books/study materials are available in the Library.	116	137	39	8	0	300



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9	The curriculum is in tune with the state/national level examinations in the relevant subject	125	131	36	8	0	300
10	The curriculum motivates the students to learn more.	146	134	17	0	3	300
11	The prescribed books/reading materials are available in the library/seminar.	1	5	25	108	161	300
12	Reading room and common room are available in the Faculty/College building.	1	4	16	154	125	300
13	Available reading space in library/seminar is satisfactory.	1	2	21	166	110	300
14	The library/seminar staff are cooperative and helpful.	73	36	19	135	37	300
15	Internet facilities are available on the campus	63	52	35	118	32	300
16	Online educational resources are available and accessible	2	5	29	169	95	300

Continue....

*D. Dutta*  
IQAC Coordinator  
Dhupguri Girls' College

*R. Ghosh*  
Principal  
Dhupguri Girls' College  
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17	The office staffs in the department are helpful.	2	1	45	139	113	300
18	Toilets/washrooms are hygienic and properly maintained.	2	8	26	169	95	300
19	Clean drinking water is available in the department and on the campus	3	11	27	147	112	300
20	Grievances/problems are redressed/ solved well in time	1	1	24	170	104	300
21	The campus is green and eco friendly	0	2	21	144	133	300
22	The classrooms are clean and well maintained.	2	1	11	133	153	300
23	The role of the Central Library of the College in providing comprehensive computerized services.	4	8	33	137	118	300
24	Rate Institutional infrastructure for providing Peaceful & Calm Environment.	1	3	20	147	129	300

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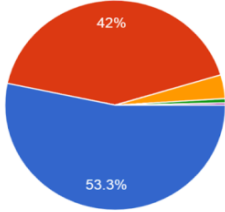
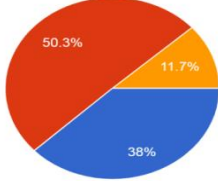
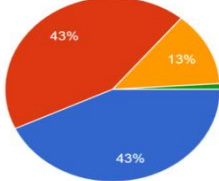
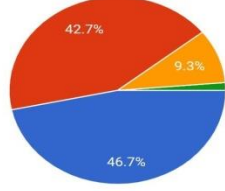
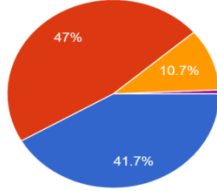
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## 4.b. Percentage of responses in each point of scale of A to E are summarized with pie-graph as follows:

Sl No	Question	Percentage of response (Scale of A to E)					Graph
		A	B	C	D	E	
1	Students are informed about Programme Outcomes and Course Outcomes for each course.	53.33 %	42%	3.67%	0.67%	0.33%	
2	Departmental planning for curriculum implementation is available to students	38%	50.33 %	11.66%	0%	0%	
3	The institution arranges internship, student exchange, field visit opportunities for students.	43%	43%	13%	1%	0%	
4	The curriculum is student centric, and based on experiential learning, participative learning and problem solving for enhancing learning experiences.	46.66 %	42.66 %	9.33%	1.33%	0%	
5	The curriculum is helpful in skill development, employability and research.	41.66 %	47%	10.66%	0%	0%	



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6	The syllabus is completed within the stipulated time.	45.66 %	45.33 %	8.66 %	0.33 %	0 %	
7	The course/programme offers sufficient number of choices.	42%	47.33 %	9.33 %	1.33 %	0 %	
8	Sufficient numbers of prescribed books/study materials are available in the Library.	38.66 %	45.66 %	13%	2.66 %	0 %	
9	The curriculum is in tune with the state/national level examinations in the relevant subject	41.66 %	43.66 %	12%	2.66 %	0 %	

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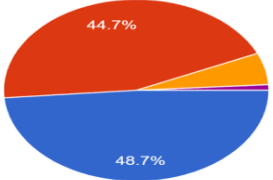
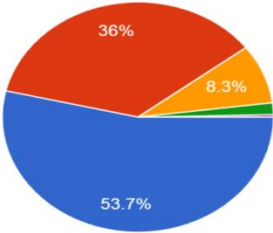
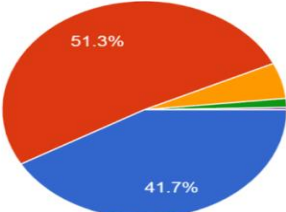
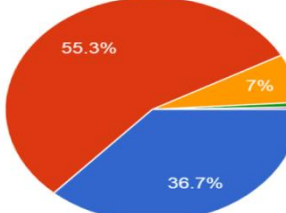
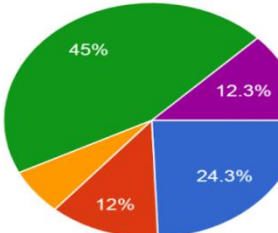
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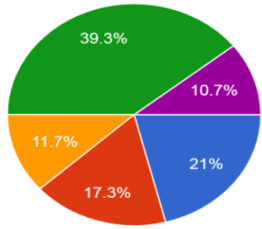
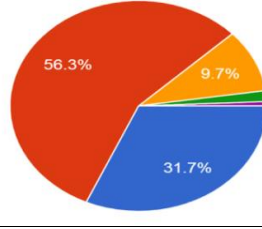
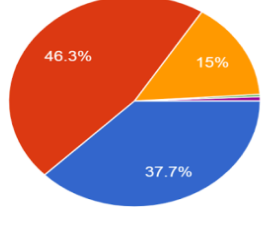
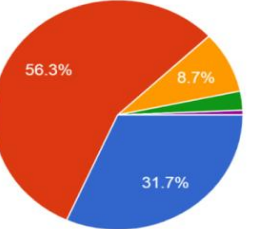
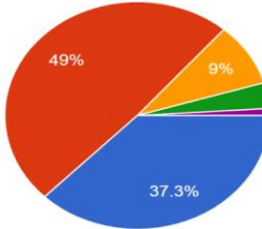
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10	The curriculum motivates the students to learn more.	48.66 %	44.66 %	5.66 %	0%	1%	48.66 %	
11	The prescribed books/reading materials are available in the library/seminar.	0.33%	1.66%	8.33 %	36%	53.66 %	0.33%	
12	Reading room and common room are available in the Faculty/College building.	0.33%	1.33%	5.33 %	51.33 %	41.66 %	0.33%	
13	Available reading space in library/seminar is satisfactory.	0.33%	0.66%	7%	55.33 %	36.66 %	0.33%	
14	The library/seminar staff are cooperative and helpful.	24.33 %	12%	6.33 %	45%	12.33 %	24.33 %	

15	Internet facilities are available on the campus	21%	17.33 %	11.66 %	39.33 %	10.66 %	21%	
16	Online educational resources are available and accessible	0.66%	1.66%	9.66 %	56.33 %	31.66 %	0.66%	
17	The office staffs in the department are helpful.	0.66%	0.33%	15%	46.33 %	37.66 %	0.66%	
18	Toilets/wash rooms are hygienic and properly maintained.	0.66%	2.66%	8.66 %	56.33 %	31.66 %	0.66%	
19	Clean drinking water is available in the department and on the campus	1%	3.66%	9%	49%	37.33 %	1%	

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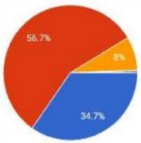
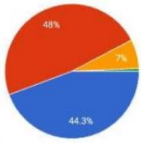
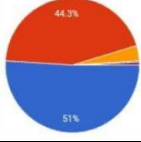
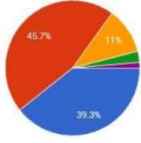
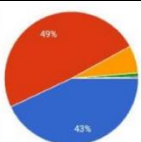
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20	Grievances/problems are redressed/ solved well in time	0.33%	0.33%	8%	56.66%	34.66%	
21	The campus is green and eco friendly	0%	0.66%	7%	48%	44.33%	
22	The classrooms are clean and well maintained.	0.66%	0.33%	3.66%	44.33%	51%	
23	The role of the Central Library of the College in providing comprehensive computerized services.	1.33%	2.66%	11%	45.66%	39.33%	
24	Rate Institutional infrastructure for providing Peaceful & Calm Environment.	0.33%	1%	6.66%	49%	43%	

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4. **OBSERVATION:** Therefore, it is evident from the *table-4.a & 4.b* that students expressed their satisfaction for all the questions.
  - It was also observed that the college has scope for improvement for its IT facilities, classroom infrastructures, toilet, drinking water and canteen facility.
  - Students were also asked to suggest the areas in which they want the institution to improve. The major areas raised by them were to ensure well managed toilets, better water supply, need to sufficiently increase the number of faculties in all departments, inadequacy of sports equipment etc.
6. **Concluding remark:** The feedback from 300 respondents can be considered as a comprehensive account of students' satisfaction survey on which the institution can work on its potential areas of improvement. This feedback will be considered for discussion in subsequent meetings in IQAC as well as Governing Body of the College.
7. **Acknowledgment:** The active engagement of the IQAC members regarding the preparation of questionnaire, collection and analysis of the feedback is highly appreciated.

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